

PRIVACY POLICY

Effective Date: January 2026

Intervet Inc. (for version 1 of the Product Offering (as defined in the Agreement (as defined below)) and **S.C.R. (Engineers) Ltd.** (for version 2 of the Product Offering) and their local affiliates identified in the “Contact Information” section of this Privacy Policy (as defined below) acting as independent data controllers (the “**Companies**”) are committed to protecting your privacy and your personally identifiable data and other personal information (“**Personal Data**”). Personal Data includes information relating to an identifiable, living, natural person, and where applicable, an identifiable, existing juristic person. The Companies have created this Privacy Policy (the “**Privacy Policy**”) to let you know what information the Companies collect when you use the Product Offering, how the Companies collect it and how they make use of it. Please read this Privacy Policy carefully prior to using the Product Offering.

Categories of Personal Data Collected

The Companies collect and store the Personal Data when you visit or use the Product Offering and when you provide it to the Companies, such as in your communications with the Companies. Types of the Personal Data collected include, without limitation, your name, your farm or other physical address, contact details as well as administrative and traffic data, such as IP address and crash reports, to improve the Product Offering performance and to ensure your use of the Product Offering complies with the agreement and end user license agreement entered into between you and the Companies (the “**Agreement**”).

Use of Personal Data

The Companies shall only use or disclose Personal Data for the purpose for which it was collected, a related secondary purpose (where reasonably expected), with your consent, or where otherwise permitted by law.

The Companies use the Personal Data they collect from or about you to:

- Establish and manage the contractual relationship with you, including providing you with our services and customer support.
- Collect and use necessary feedback on the Product Offering to test and improve their functionality.
- Evaluate, update and improve the Product Offering.
- Conduct statistical and monitoring analysis (including, inter alia, via standard third-party data analytics tools), data analytics, undertake necessary security and identify verification checks, allow software integration with other tools that you use, to track your use of the Product Offering and/or for other internal purposes, such as evaluating, providing, and improving the Product Offering.
- Where we have your consent for direct marketing, provide you with promotional offers and information regarding products and services from the Companies or third parties where you have accepted or consented to receive such offers and information via the Product Offering or otherwise.
- Generate aggregated data through the anonymization of your Personal Data.
- Any other purpose for which the Companies may notify you from time to time.

Where applicable privacy and data protection laws require a legal basis to process Personal Data, the Companies rely on the following lawful bases:

- The performance of the Agreement entered into between you and the Companies where provision of the Personal Data is essential for the formation and performance of the Agreement;
- The legitimate interests of the Companies during the performance of the Agreement entered between your employer or contractor, you and the Companies, as the case may be;
- The legitimate interests of the Companies when enhancing and improving the Product Offering;
- When this is necessary for the Companies to comply with legal obligations (e.g., when the Companies are requested to provide the Personal Data as part of a legal investigation); and
- Your consent, or at your direction.

Where the Companies process your Personal Data on the basis of your consent, you have certain rights with respect to your Personal Data, such as, a right of access, correction, restriction of use, and deletion. If you object to the Companies processing your personal data, we will cease collecting and using your Personal Data; doing so will limit our ability to interact with you. The Companies may still be required to process certain Personal Data about you in order to meet our legal or regulatory obligations or based on the legitimate interests of the Companies.

Sharing and Transfer of Your Personal Data

The Companies will share or otherwise disclose your Personal Data to the following categories of recipients in the following circumstances:

- Our corporate affiliates: to fulfil the purposes specified above in accordance with this Privacy Policy.
- Third party vendors and service providers: to provide and improve the Product Offering as well as for specialized services such as customer service, networking, billing, marketing, hosting, data processing and other services related to the Product Offering.
- Law enforcement authorities, courts, and administrative or regulatory bodies: to comply with applicable legislation, a court order or legal process.
- Other third parties as necessary: for purposes such as to protect and defend the Companies’ (or their licensors’) rights or property, prevent fraud or violations of the Agreement, and ensure the personal safety of other users of the Product Offering or the public at large.
- Potential purchasers or investors: in the event that the Companies sell, assign or transfer some or all of their business or assets to a successor or acquirer, or if the Companies are acquired by or merges with a third party, or if the Companies file for bankruptcy or becomes insolvent, the Companies will disclose, sell, assign or transfer all of your Personal Data as part of the transaction.

Your use of the Product Offering will involve the transfer, storage and processing of your Personal Data to jurisdictions outside of your residence, including without limitation the USA and Israel. Where applicable law requires your consent for such transfers, you agree to the transfer by submitting your Personal Data to the Companies. Further, the privacy and data protection laws of such jurisdictions may not be as comprehensive as those in the jurisdiction in which you reside, in which case the Companies will take appropriate measures, including the implementation of binding corporate rules or a binding agreement which provide an adequate level of protection, to ensure your Personal Data is protected in accordance with applicable law.

Any international transfer of your Personal Data from the UK or European Economic Area to a third country shall be supported by an appropriate transfer agreement or other mechanism appropriate to comply with applicable law, including Standard Contractual Clauses that are incorporated into the Privacy Policy by way of reference.

Security

The Companies have implemented suitable security policies, rules and technical measures to protect and safeguard the Personal Data under their control from unauthorized access, improper use or disclosure, unauthorized modification, unlawful destruction or accidental loss. The Companies may use third party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to provide the service. These may be located at destinations outside your jurisdiction. By submitting your Personal Data, you agree to this. All of the Companies' employees and data processors that have access to, and are associated with the processing of your Personal Data, are obliged to respect the confidentiality of your Personal Data.

Links to Other Sites

The Product Offering may contain links to other sites. Other sites may also reference or link to the Product Offering. The Companies are not responsible for the privacy practices or the content of such other online sites, and any information collected by these third-party online sites is not governed by this Privacy Policy, and the Companies assume no responsibility or liability whatsoever for the policies (including privacy policies), practices, actions or omissions of such third parties.

Your Rights

You can opt-out of marketing emails by utilizing the "unsubscribe" link or other mechanism noted in marketing emails you receive from the Companies.

In accordance with applicable law (including relevant exemptions, as applicable), you may have the right to object to or request restriction of processing of your Personal Data, the right to request access, rectification, erasure and portability of your Personal Data or the right to receive confirmation that the Companies hold your Personal Data. When requesting correction of your Personal Data, you may have the right under applicable law, to provide to us a statement of the correction sought (the "**Correction Statement**") and request that, if we do not make the correction you have sought, the Correction Statement is attached to the relevant Personal Data. Where the Companies are using your Personal Data on the basis of your consent, you have the right to withdraw this consent at any time without affecting the lawfulness of the processing based on the consent prior to its withdrawal. You also have the right to lodge a complaint in relation to a breach of privacy principles in accordance with the Privacy Policy (see below) or with your data protection authority. To exercise your rights, contact us through one of the methods specified in the contact information section below.

Information for California Residents

If you reside in California, we are required to provide you with additional information about how we use and disclose your Personal Data, and you may have additional rights with regard to how we use your information. The information listed above includes the categories of Personal Data we collect, the purposes for which we collect this information, and the categories of parties with whom we collect and share it. We collect certain categories of Personal Data directly from you and, in some instances, from certain third parties.

Retention and Deletion of Your Personal Data

The Companies will retain your Personal Data for as long as needed to provide you with the services described in the Agreement. This often means that the Companies will keep Personal Data for the duration of your account, which will be terminated in accordance with the Agreement. Please note, however, that where applicable legislation requires the Companies to do so, it will be required to keep records of your Personal Data even after such termination during the term established by applicable law.

Contact Information

In the event that you wish to learn more about our data privacy practices or to make a complaint about how the Companies process your Personal Data, please contact the Companies in the first instance at the contact details below:

Intervet Inc.

msd_privacy_office@msd.com

S.C.R. (Engineers) Limited:

Email address: dataprivacy@scrdairy.com.

Country	Name of the Affiliate	Email address:
Argentina	Intervet Argentina S.A.	privacidadah_ar@msd.com
Australia	Intervet Australia Pty Limited	msd_privacy_office@msd.com
Austria	Intervet GesmbH (Österreich)	euprivacydpo@msd.com
Belgium	MSD Animal Health SRL/BV	dataprivacy.be@msd.com
Brazil	SISTEMAS DE IDENTIFICAÇÃO ANIMAL LTDA.	brprivacyah@msd.com
Canada	Intervet Canada Corp.	canada_privacy@msd.com
Chile	Intervet Vet. Chile Ltd.	privacidadah_cl@msd.com
China	MSD AH (SH) Trading Co.	msdcnprivacy@msd.com
Colombia	MSD SALUD ANIMAL S.A.S.	privacidad.colombia@msd.com

Cyprus	Intervet Hellas SA	euprivacydpo@msd.com
Czech	Intervet s.r.o.	DPOCzech@msd.com
Denmark	MSD Animal Health A/S	dpo.denmark@msd.com
Ecuador	Intervet Centralamérica S de RL	privacidad.ecuador@msd.com
Egypt	Intervet Egypt for AH SAE	MSD_privacy_office@msd.com
Finland	MSD Anima Health Oy	dpofinland@msd.com
France	Intervet S.A.	euprivacydpo@msd.com
Germany	Intervet Deutschland GmbH	datenschutzbeauftragter@msd.de
Greece	Intervet Hellas SA	euprivacydpo@msd.com
Hungary	Intervet Hungaria Kft.	dpo_hungary@msd.com
India	Intervet India Pvt. Ltd.	msdprivacy@msd.com
Indonesia	PT. Intervet Indonesia	MSD_privacy_office@msd.com
Ireland	Intervet (Ireland) Limited	msdirlprivacy@msd.com
Israel	SCR Allflex Mgmt., Inc.	MSD_privacy_office@msd.com
Italy	MSD Animal Health Srl	privacy.italia@msd.com
Japan	MSD Animal Health K.K.	MSD_privacy_office@msd.com
Korea	MSD AH Korea Ltd	MSD_privacy_office@msd.com
Malaysia	Intervet (M) Sdn. Bhd.	MSD_privacy_office@msd.com
Mexico	Intervet México, S.A.	privacidad.salud-animal@msd.com
New Zealand	Schering-Plough Animal Health Limited	msd_privacy_office@msd.com
Netherlands	Intervet Nederland B.V.	compliancenl@msd.com
Norway	MSD Animal Health Norge AS	dpo.norway@msd.com
Panama	Intervet Centralamérica S de RL	privacy_ah@msd.com
Peru	INTERVET SA	privacidadah_pe@msd.com
Philippines	Intervet Philippines, Inc.	privacymailbox@msd.com
Poland	Intervet Sp. z o.o.	DPOPoland@msd.com
Portugal	MSD Animal Health, Lda	msd.portugal.dpo@msd.com
Romania	Intervet România SRL	euprivacydpo@msd.com
Russia	OOO "INTERVET"	msd_privacy_office@msd.com
Slovakia	Intervet s.r.o.	dposlovakia@msd.com
South Africa	Intervet (Pty) Limited	MSD_privacy_office@msd.com
Spain	MSD Animal Health, S.L.	info.ies@msd.com
Sweden	MSD Animal Health Sweden	dpo.sweden@msd.com
Switzerland	MSD Animal Health GmbH	MSD_privacy_office@msd.com
Turkey	Intervet Veteriner İlaçla	msd_privacy_office@msd.com
UK	MSD Animal Health UK Limited	msdukdpo@msd.com
Venezuela	Intervet Centralamérica S de RL	privacy_ah@msd.com
USA	Intervet Inc.	msd_privacy_office@msd.com

The Companies will endeavour to deal with your request as soon as possible.

Where applicable, you have the right to lodge a complaint with a data protection authority.

Change to this Policy

The Companies reserve the right to make, from time to time, changes and updates to this Privacy Policy as shall be provided in the Product Offering. You are responsible for regularly familiarising yourself with our communication to obtain timely notice of such changes. If you do not agree to the altered Privacy Policy, you may stop using the Product Offering.